



# KHOI NGUYEN

UX/UI DESIGNER / ARTIST

## EXPERIENCE

### User Experience Analyst | Suncor

Calgary, AB | Jun 2022 - Jun 2023

Contributed to the development of brand guidelines, utilizing user-centred design and accessibility. Facilitated A/B testing with users, implementing feedback, increasing software adoption.

### UI/UX Product Designer | Aisha Comfortable Co-living

Calgary, AB | Feb 2022 - Apr 2022

Redesigned mobile and web applications using digital design tools, producing high-fidelity wireframes and a 100% in conversion rate.

## OTHER EXPERIENCE

### Support Technician | St. John Choir Schola

Calgary, AB | Jan 2024 - Present - Calgary

Conducted internal migration of school program data utilizing Google Drive in collaboration with IT team.

### Artist Alley Vendor | Self-Employed

Calgary, AB | 2019 - Present

Illustrated a portfolio of artworks and inventory and operated vendor booths promoting and selling to a diverse customer base.

### Client Service Manager | BFL CANADA Insurance

Calgary, AB | Jan 2018 - Jun 2022

Managed portfolio of clients, conducting reviews of coverages, using an empathetic approach resulting in retention increase in business.

## PROJECTS

### Overwatch Case Study

Oct 2022 - Nov 2022

Redesigned the UI/UX of Overwatch for a mobile experience, creating wireframes and an interactive prototype.

### Minecraft UX/UI Case Study - ELVTR

Jun 2022 - Aug 2022

Redesigned the UI/UX of Minecraft Dungeons game menus, streamlining the player flow and user interface.

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## EDUCATION

### Southern Alberta Institute of Technology (SAIT)

Interactive Design,

User Experience

Expected Jun 2025

- GPA 3.94/4.0

### University of Calgary

Bachelor of Commerce,

Risk Management & Insurance

Awarded Jun 2018

## CERTIFICATIONS

### UX/UI Fundamentals for

### Video Games - UI PEEPS

Awarded Jul 2023

### UX/UI for Gaming - ELVTR

Awarded Aug 2022

## SKILLS

UX/UI Design

Wireframing

Prototyping

Graphic Design

Interaction Design

Design Thinking

User Research

## TOOLBOX

Adobe Creative Suite, Figma,

HTML, CSS, JavaScript, GIT, Jira,

Wix, Office 365, Google Suite,

SharePoint