



# KHOI NGUYEN

UX/UI DESIGNER / ARTIST

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## EXPERIENCE

### User Experience Analyst

Suncor

Jun 2022 - Jun 2023 - Calgary

Contributed to the development of brand guidelines, focusing on user-centered design and accessibility. Facilitated A/B testing with users, implementing feedback, to increase software adoption.

### UI/UX Product Designer

Aisha Comfortable Co-living

Feb 2022 - Apr 2022 - Calgary

Redesigned mobile and web applications using digital design tools, producing high-fidelity wireframes and a 100% in conversion rate.

## PROJECTS

### Overwatch Case Study

Oct 2022 - Nov 2022 - Calgary

Redesigned the UI/UX of Overwatch for a mobile experience, creating wireframes and an interactive prototype.

### Minecraft UX/UI Case Study - ELVTR

Jun 2022 - Aug 2022 - Calgary

Redesigned the UI/UX of Minecraft Dungeons game menus, streamlining the player flow and user interface.

## OTHER EXPERIENCE

### Artist Alley Vendor

Artist & Vendor

2019 - Present - Calgary

Illustrated a portfolio of artworks and inventory and operated vendor booths promoting and selling to a diverse customer base.

### Client Service Manager

BFL Canada Insurance Services Inc.

Jan 2018 - Jun 2022 - Calgary

Managed portfolio of clients, conducting reviews of coverages, using an empathetic approach resulting in retention increase in business.

## SKILLS

UX/UI Design

Wireframing

Prototyping

Graphic Design

Interaction Design

Design Thinking

User Research

## TOOLS

Adobe Creative Suite Figma

Sketch, Invision, Jira, Wix, Office

365, Google Suite HTML, CSS,

JavaScript

## CERTIFICATIONS

UX/UI Fundamentals for Video

Games,

UI PEEPS

Received Jul 2023

UX/UI for Gaming,

ELVTR

Received Aug 2022

## EDUCATION

Interactive Design,

User Experience

Southern Alberta Institute of

Technology

2023 - 2025, Calgary

Bachelor of Commerce,

Risk Management & Insurance

University of Calgary

2012 - 2018, Calgary

